





Understanding the future of Physical Shares

The Wealth Finder

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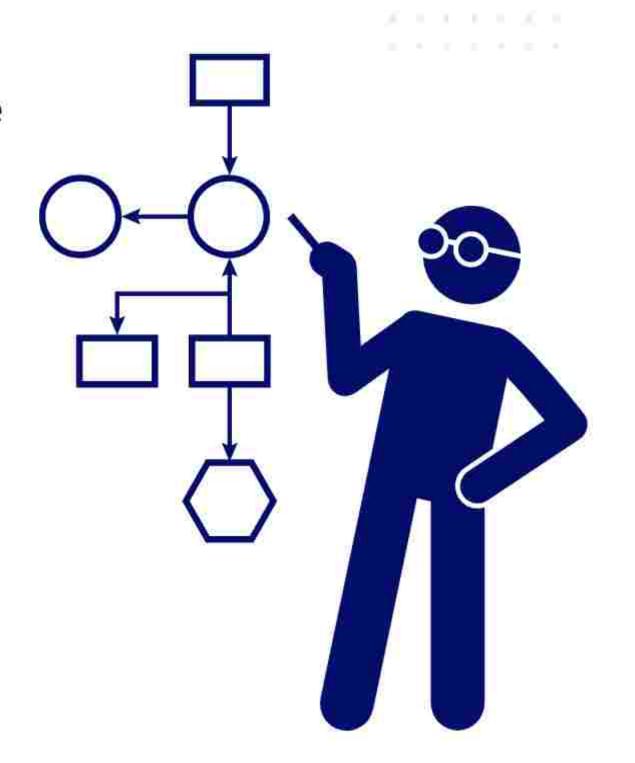


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3. Procedural Challenges

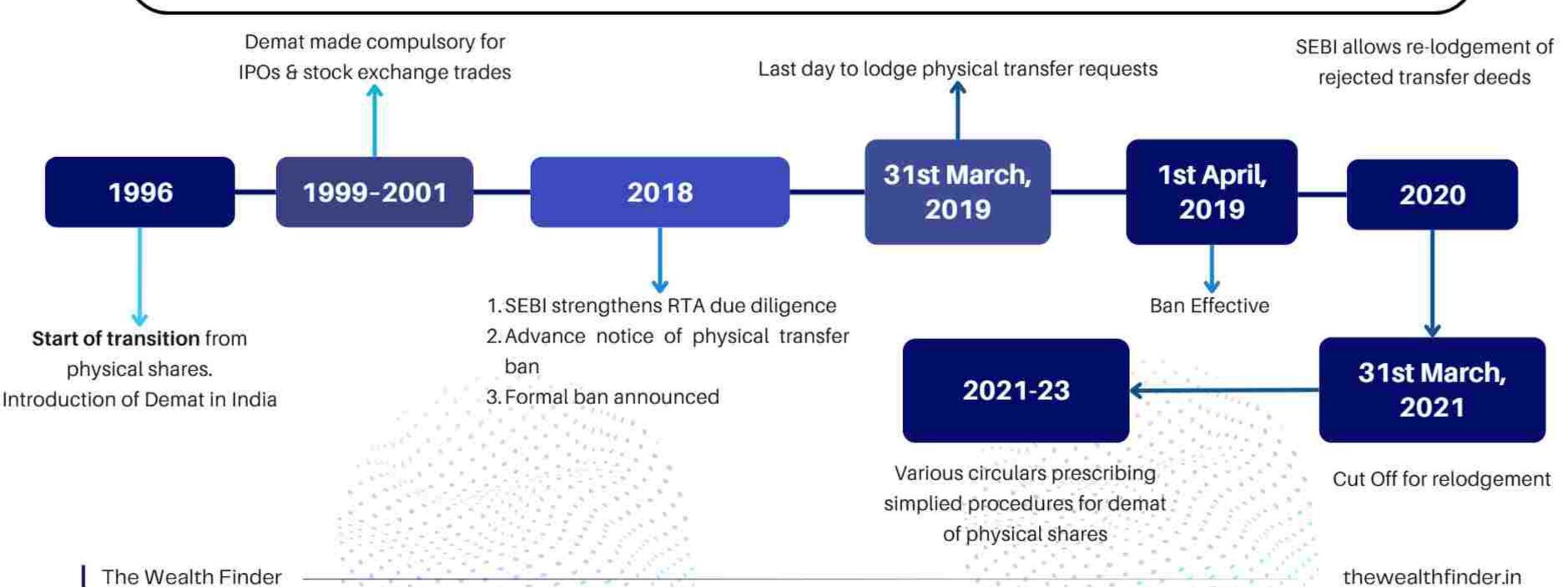
- KYC Verification
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- Challenges in IEPF Claims
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QUANTUM

Value in Crores:

MARKET VALUE OF PHYSICAL SHARES

Overall Market Value of Physical Shares of Listed Companies 1.5-2% of shareholding in securities market

approx 4-5 lakhs

Source:

ARIA Research report Industry Estimates



Attitude of Investors/negligence

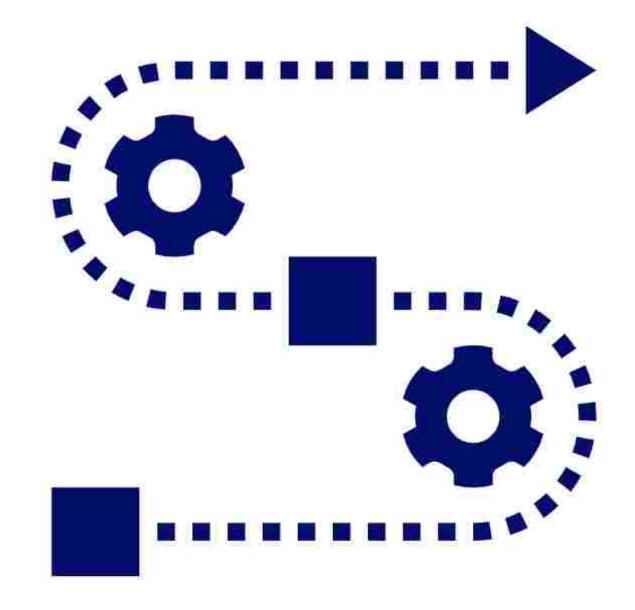
Complete Neglect

Aware But Disinterested

Willing But Withdrawing

Mistrust of Digital system

Attitude of Litigation Prone families



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NRIs



Change in **Address** of shareholder

Family Disputes



LOOP OF PHYSICAL SHARES



Non Encashment of Dividend Warrants

Unregistered sold shares





Un-Aware
Beneficiaries: Death
of the Shareholder

Lack of Awareness/knowledge



Lost Share Certificates



Type of Shares Held

- Shares Held in Delisted Companies
- Shares in Unlisted or Closely Held Companies
- Shares with Extremely Low Market Value
- Fragmented or Partial Holdings
- No Correspondence / Company Dormant or Wound Up



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Different Scenarios and Resolution Process

When Shares Held in Name of the Person Himself (No Ownership Dispute)



WHEN SHAREHOLDER
IS ALIVE

STEP NO. 2,3 AND 4 IS
APPLICABLE ONLY IN CASE
SHARE CERTIFICATES ARE
NOT AVAILABLE



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Shares Held in Name of Deceased Shareholder

Ownership Not in Question

WITH COMPANY/RTA

OBTAIN SHARE CERTIFICATE DETAILS

FROM THE COMPANY, IF SHARE
CERTIFICATES ARE LOST

OBTAIN SUCCESSION DOCUMENT LIKE SUCCESSION CERTIFICATE/LEGAL HEIR CERTIFICATE/WILL PROBATE ETC.

3

6 DEMAT YOUR SHARES WITH DP

5 OBTAIN LETTER OF CONFIRMATION FROM RTA/COMPANY FURNISH ALL DOCUMENTS FOR LOSS

4 OF SHARES AND TRANSMISSION OF

SHARES

WHEN SHAREHOLDER IS NOT ALIVE

STEP NO. 2,4 AND 5 IS APPLICABLE ONLY IN CASE SHARE CERTIFICATES ARE NOT AVAILABLE

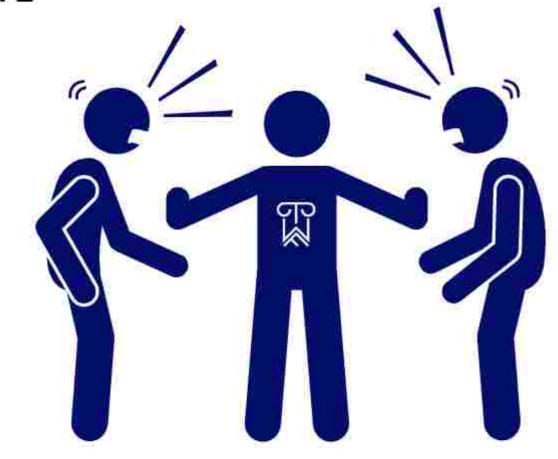


Ownership in Dispute

Shares Held in Name of Deceased Shareholder

WHEN SHAREHOLDER IS NOT ALIVE

- 1. Nominee Vs Legal Heir
- 2. Defacto Partner Vs Legally Wedded Wife
- 3. Children from First and Second Marriage
- 4. Verbal Wills vs. Written Succession Rights
- 5. Disputes Between Step-Siblings Over Inheritance
- 6. Claims by Adopted Children vs. Biological Heirs





Ownership in Dispute

Shares Held in Name of Deceased Shareholder

WHEN SHAREHOLDER IS NOT ALIVE



Step no. 2,4 and 5 is applicable only in case share certificates are not available



NOTE TO CLAIMANT/INVESTOR

- Let wealth not be the Victim;
- Litigation means Time, Money and Uncertainity;
- Mediation is faster, cheaper and more human;
- Think bigger than disputes;
- Family dispute will only turn assets into dead capital



Unestablished Ownership

Shares Held in Name of Someone Else

Scenario	Conditions	Claim Status	Recommended Action
Transfer Deed + Share Certificate	Deed properly executed (even if torn/mutilated), matching share certificate, consideration proven, proper stamping	STRONGClaim	Prima facie evidence but not conclusive proof. Proceed with claim if deed dated before Apr 2019; else legal route (declaratory suit or notice)
Only Transfer Deed	No share certificate available		Trace certificate via RTA or company; use indemnity; legal route may be required.
Only Share Certificate	Only Share Certificate No transfer deed		Claim through transmission (if legal heir) or declaratory title via court
Only Payment Proof	Only Payment Proof No deed or certificate, but money trail exists		Can support a legal claim; not sufficient alone — file declaratory suit
Only Broker Slip	Only Broker Slip No legal documents		Trace broker history/records; issue legal notice; consider court declaration
Transfer Deed Executed But Not odged Before Apr 1, 2019, or Revised Before Mar 31, 2021 Law does not permit re-lodgement now		! Treated as Invalid	Legal remedy is the only route — declaratory suit or NCLT petition

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Unestablished Ownership

Shares Held in Name of Someone Else

Share Certificate	Transfer Deed	Payment Proof	Strength	Court View
			Very Strong	Rectification granted
	×		Moderate	Difficult at NCLT, possible civil suit
×			Good	Possible rectification with duplicate certificate
×	×		Very Weak	May need to file civil suit
		×	Strong	Rectification granted if deed valid
	×	×	Weak	NCLT will reject without deed

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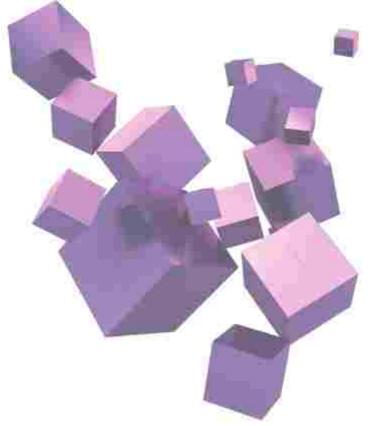
POINTS TO NOTE

Rectification by Tribunal u/s 59 of Companies Act

- The existence of original share certificates and transfer deeds create a prima facie case but are not conclusive proof.
- Possession of documents is important but not automatically decisive courts look at full facts.
- Sufficient proof for genuine ownership is mandatory;
- There should be no fraud/forgery
- Intension of transfer and consideration is seen for rectification.







Situations where a person holds shares in his name, but another person claims ownership.

Disputes arising from undocumented or informal gifts of shares.



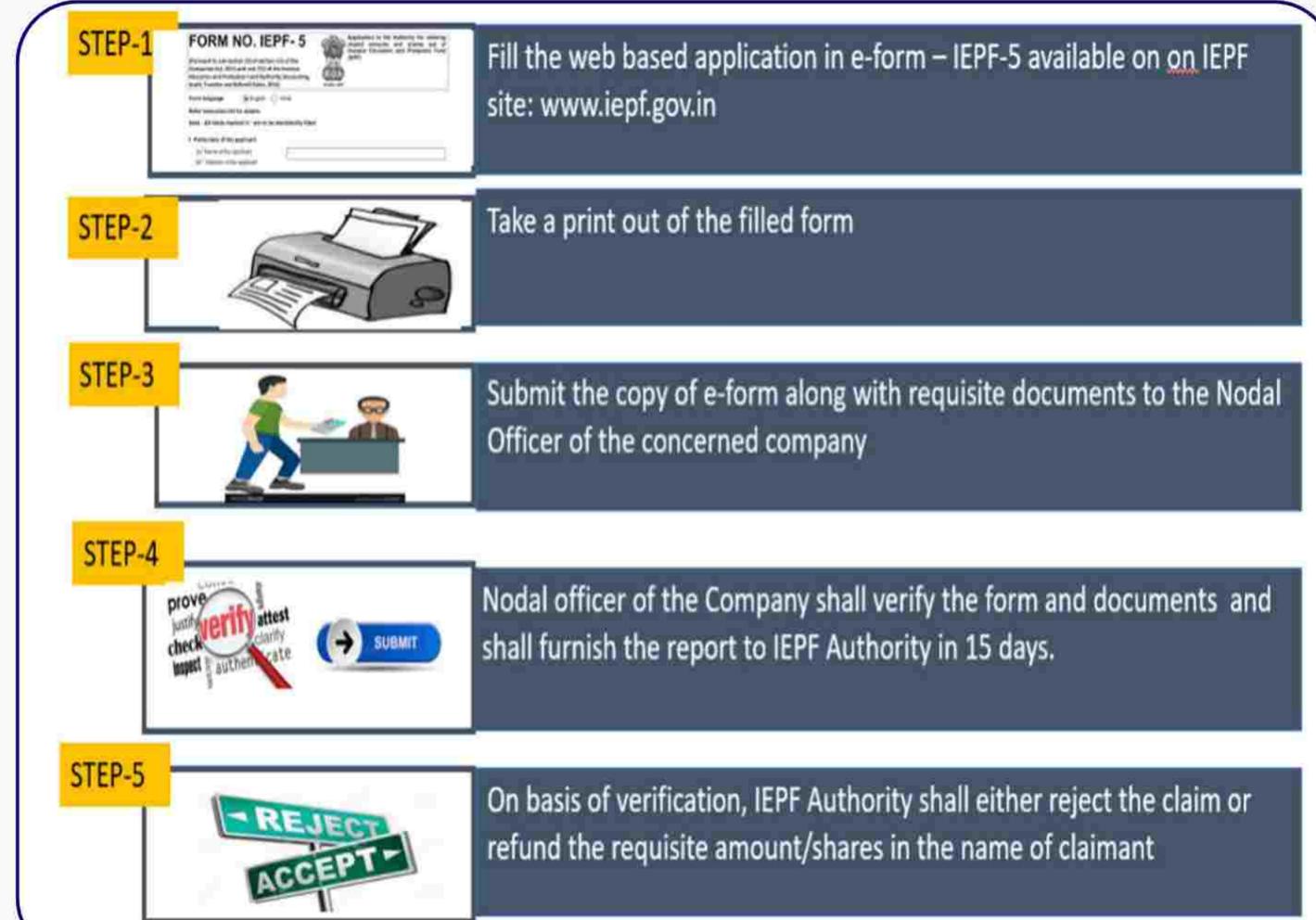
Where Shares are transferred to IEPF



Step no. 2,4 and 5 is applicable only in case share certificates are not available



PROCEDURE FOR IEPF CLAIM



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PROCEDURE TO FOLLOW BEFORE IEPF CLAIM

Shareholder Alive

Shareholder Not Alive

KYC Verification of Shareholder

KYC Verification of Claimant

Furnish all documents for loss of shares, in case there is loss of shares

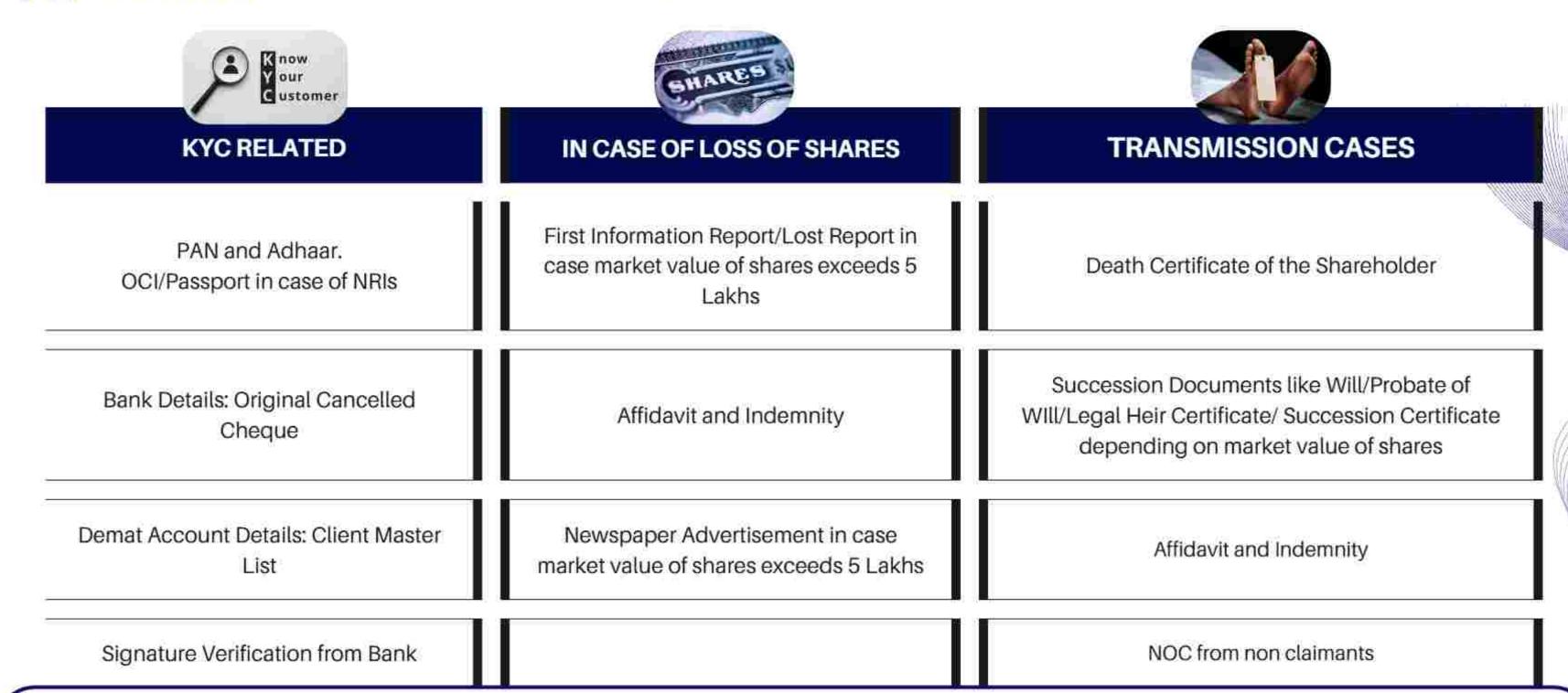
Furnish all documents for loss of shares, in case there is loss of shares

Obtain Letter of Entitlement from Company Furnish all documents for transmission of shares

Obtain Letter of Entitlement from Company



Comprehensive List of Documents



These Documents along with ISR Forms are given to the Company/RTAs for request processing



CHALLENGES IN PROCESS OF DEMATERIALISATION

1

KYC Update

- Name related;
- Address related;
- Demat account and bank details;
- Signature related

2

Death of Original Share holder

- · Family Disputes;
- Jurisdiction to apply;
- · Procedural Delays;
- Requirement Condition;
- Will vs Probate of Will;
- Nominee vs Legal Heir

3

Procedural Related

- Multiple and frequent requests;
- Multiple formats of RTAs and Companies;
- Notarization and Stamping related issues

4

Unjustified and delayed replies of RTAs and Companies



KYC Requirements/Verification

KYC Requirement	Details	
Name	Self-attested copy of Permanent Account Number (PAN)/Adhaar Card/Bank Statemnet etc.	
Nomination	Submit Form SH-13 for nomination OR Opt-out declaration if not nominating	
Contact Details	Mobile number and email ID (self-declared or proof provided)	
Bank Account Details	Canceled cheque leaf / copy of bank statement or passbook with account number, IFSC, MICR	
Specimen Signature	Recent signature on plain paper, self-attested and attested by a banker/notary	
Address Proof	Self-attested copy of valid address proof (Aadhaar, Passport, Voter ID, DL, etc.)	



CHALLENGES/ISSUES FACED BY INVESTORS IN IEPF CLAIMS

LETTER OF ENTITLEMENT

- · Delay in providing Letter;
- · Lack of uniformity in format;
- Multiple requests for dividend details in letter





VERIFICATION REPORT

- Delay in filing report;
- In sufficient documents attached by company along with verification report;
- Non issuance of report to the claimant/shareholder

Non availability of real time information on the claim which leads to information asymmetry for the claimant



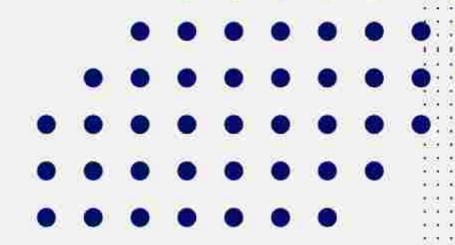
MULTIPLE DOCUMENT SUBMISSION

- · Documents are submitted thrice
- To Company for obtaining obtaining LOE;
- . To IEPF for IEPF Claim;
- To Company for E-Verification report



Rejecting a claim without giving opportunity to shareholder/claimant to rectify the errors





COMMON MISCONCEPTIONS OF INVESTORS

- 1. Lost share certificates are lost forever;
- 2. Shares transferred to IEPF is lost forever;
- 3. Shares will be transferred to their demat account with just filing a request with the Company
- 4. Holding a share certificate does not mean you are a shareholder;
- 5. Shares in IEPF are dead and no dividend is earned on it
- 6. Nominee is the ultimate owner

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ADVISORY NOTE TO INVESTORS

- 1. Get your shares dematerialized
- 2. Keep your KYC updated with the Companies/Mutual Funds etc.
- 3. Claim Dividends promptly
- 4. Appoint a nominee for your investments
- Keep organized record of your investments and monitor investments regularly
- 6. Educate yourself on unclaimed shares, IEPF Claims
- 7. Preparation of proper Family Succession Plan-Will
- 8. Seek professional help whenever and wherever needed

